Updated | 10/9/2024

Company Profile

HASNET ICT SOLUTION

P.O.BOX 3302, Zanzibar
Email: info@hasnet.co.tz
Website: www.hasnet.co.tz
Mob: +255 777 019901 | +255 718 019901
Taveta Street, Fuoni Road, Zanzibar - Tanzania

List of Abbreviations:

IT	-	Information Technology
ICT	-	Information and Communications Technology
GM	-	General Manager
AGM	-	Assistant General Manager
DNS	-	Domain Name System
IP	-	Internet Protocol

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List of Figures:

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1.0 INTRODUCTION

HASNET ICT SOLUTION is the ICT Company, which is located in Zanzibar-Tanzania. This vision Company has become possible after looking up the scarcity, opportunities and the growing needs of ICT services in Zanzibar, Tanzania, Africa and to the whole world in general.

0n 18th March 2017 the idea of establishing the ICT solution Company pop up through the Co-Founder of the Company Mr. Hassan Mustafa. Initially the Company targeted to provide solution related to Networking, hence the name HASNET came around (HAS: from Hassan the Co-Founder, and NET: from Networking).

At HASNET, we offers a broad range of services, including website and system development, domain registration and hosting, digital marketing, networking, and CCTV security solutions. Also provided are access control systems, GPS tracking, graphic design and printing, computer accessories, and power and data backup solutions. Additionally, the company specializes in ICT consultancy, delivering tailored technological solutions to meet the diverse needs of businesses.

Our vision is to become the leading ICT Company in Tanzania and outside, which provides the better, affordable and efficient ICT services, which satisfy the clients' needs. Our objective is to make sure we are providing the better and reliable services upon the consistent of time for all classes.

2.0 OUR OBJECTIVES

- To provide quality service that exceeds the expectations of esteemed clients.
- To provide an affordable and reliable services in all classes regardless of their economic status.
- To make sure we are there when clients need our support.
- To make sure we provide super quality services that will maintain our relationship with our honored clients.
- Maintaining truth and preserve the client's security, privacy and confidentiality.
- Connecting the societies through technological inspiration.

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3.0 ACTION STEP

We believe in treating our clients professionally with respect and faith. We grow through creativity, invention and innovation. We are guided by honesty, integrity and good customer care into all aspects of our services functioning.

4.0 VISION STATEMENT

"Our vision is to become the leading ICT Company in Zanzibar, Tanzania and East Africa, by providing Affordable, Effective and Reliable Services related to ICT (Information & Communication Technology) and being involved in major ICT projects around the World.

5.0 MISSION STATEMENT

"To provide better, effective, reliable and affordable services and products related to Web Design, Hosting and Digital Marketing, Networking and Digital Security Solution, Graphic Design and Printing, ICT Hardware Supply, Installation and Maintenance".

"To enhance innovation in our community, and help our country solving the socio-economic challenges through technology, by establishing the innovation hub, which will handle and grow up the ideas into an effectiveness".

"To build long term relationships with our clients and provide exceptional customer services by pursuing services through care, innovation and advanced technology".

"To create opportunities to the young generation who are in eager on Technology Revolution".

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6.0 OUR CORE VALUES

Our crew/team is made up of professional Engineers (Computer and Telecommunication), Programmers, Graphic Designers and Technicians (IT, Electronics and Electrical). We are born with passionate, creativity and good customer care.

Our keys for development:

- ☞ Desire for Excellence
- ☞ Trust and confidence build-up
- ☞ Innovation
- ☞ Transparency
- ☞ Teamwork

We believe in:

- ☞ Motivation
- ☞ Collective responsibility and leadership
- ☞ Professionalism and ethics
- ☞ Adding values to our clients' needs

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7.0 OUR SERVICES

1. **Web Design, Hosting & Digital Marketing**
   a. Website Design
   b. Database Systems Development
   c. Domain Registration & Hosting
   d. Digital Marketing (SEO, Social Medias etc.)

2. **Networking & Digital Security Solution**
   a. CCTV Cameras Supply & Installation
   b. Access Control, Time Attendance and GPS Trackers
   c. Networking, Extension Phones & Video Conferencing
   d. Electric Fence, Gate Motors & Intruder Alarms
   e. Fire Alarm System

3. **Graphic Design & Printing**
   a. Digital Printing (IDs, Business cards, T-shirts, Brochures, Mugs, Photo Frames, Key Holders, Stickers etc.)
   b. Large Format Printing (Banners, Stickers etc.)

4. **ICT Hardware Supply, Installation & Maintenance**
   a. Computer Accessories and POS Machines
   b. Enterprise Computer Maintenance
   c. ICT Consultancy & Enterprise Training
   d. Power Backup Solution
   e. Data Storage and Cloud Backup Solution

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8.0 GOVERNMENT REGISTRATION

Our Company is full registered in the following aspects of Government affiliation:

☞ Zanzibar Registrar of Companies:
   Registration Number: Z0000053000

☞ Tanzania Revenue Authority (TRA):
   TIN Number: 134-802-499

☞ Zanzibar Revenue Board (ZRA):
   Registration: Z052300273
   VRN NO: 07100173M

☞ Business License:
   License Number: BSL-SP20025-2024/6831

☞ Zanzibar Public Procurement and Disposal of Public Assets Authority:
   Registration Number: NC000737

*Copies of the above Certificates has been attached on **Section 12: GOVERNMENT REGISTRATION CERTIFICATES.**

9.0 BANK ACCOUNTS INFORMATION

Bank Name: People's Bank of Zanzibar (PBZ) - Islamic
Account Name: HASNET ICT SOLUTION
Account Number (TZS):   0752910001
Account Number (USD):   0752910002
Swift Cod: PBZATZTZ
Branch: Mpirani Zanzibar

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10.0 ORGANIZATION STRUCTURE

10.1 DEPARTMENTS

HASNET ICT SOLUTION performs daily operations based on the following departments:

1. **Administration:**
   This is the main board handling all administrative and operational works. Titles enclosed in this Department are General Manager (GM), Assistant General Manager (AGM), Operational Manager, Finance Manager, Marketing Officers, Sales Officers and Logistic Officers.

2. **Engineering Department:**
   This is the functional department that deals with the following main services;
   [A] Networking, and Digital Security Solution.
   [B] ICT Hardware Supply, Installation and Maintenance.
   Staffs entitled in this Department are Engineers, IT and Electrical Technicians.

3. **Software Department:**
   This the functional department that deals with the following main services;
   [A] Web Design, Hosting and Digital Marketing
   Staffs entitled with this Department are Programmers, Web Designers and System Developers.

4. **Printing Department:**
   This is the functional department that deals with the following main services;
   [A] Graphics Design and Publish Printing.
   Only Graphic Designers are entitled to this Department.

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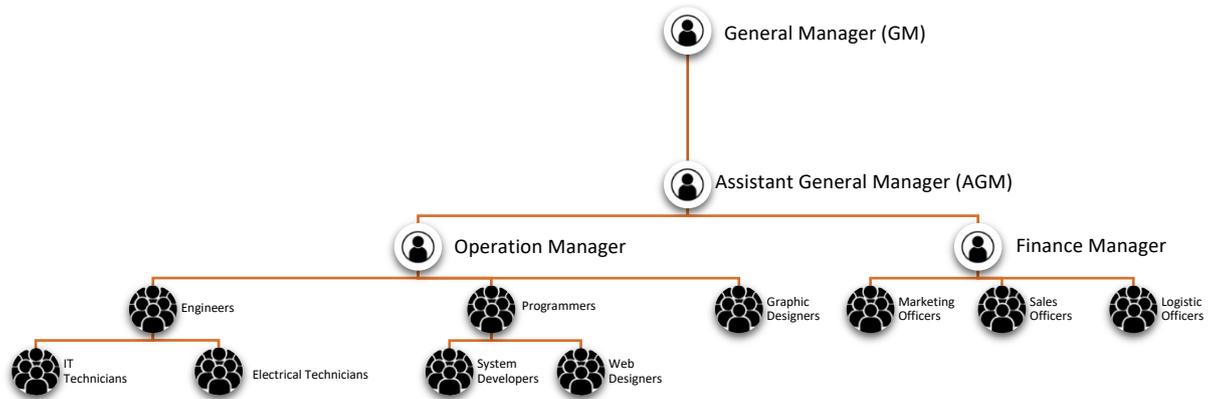
Figure 1: Organogram

10.2 JOB DESCRIPTION

General Manager (GM):

☞ Being ultimately responsible for day-to-day management decisions.
☞ Implementing the Company's long and short-term plans.
☞ Create plans to help the Company's growth.
☞ Reviewing contracts and negotiating with Clients and Business partners before signing the final agreement.

Assistant General Manager (AGM):
☞ The Assistant General Manager (AGM) helps General Manager (GM) to ensure that day-to-day business operations run smoothly.
☞ The AGM is also responsible for reinforcing and coordinating a "One Team" approach with all Company departments.

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Finance Manager:

- ☞ Being ultimately responsible for managing financial and marketing plans.
- ☞ Responsible for management of financial risks.
- ☞ Being responsible for record-keeping and financial reporting.

Operation Manager:

- ☞ Overseas ongoing business operations within the Company.
- ☞ Responsible for the daily operation of the Company.

Programmers (Website Designers & System Developers):

- ☞ Developing and implementing applications and programs for the backend processing systems.
- ☞ Designing, installing, testing and maintaining software systems.
- ☞ Creating programs for more efficient and providing better services.

Engineers (IT Technician and Electrical Technician):

- ☞ Research, design, develop and test computer systems such processors, circuit boards, memory devices, network devices and any other related ICT devices/systems.
- ☞ Act as a Network Administrator.
- ☞ Planning the development of the Company through the means of Technology.
- ☞ Responsible for updating equipment to ensure it will work with new software and other new hardware components.
- ☞ Install and maintain software systems in support of computer operations.

Graphic Designers:

- ☞ Handling all internal graphic designing and printing works that aim to advertise or brand our Company.
- ☞ Handling all external graphic designing and printing works according to the clients' needs.
- ☞ Handling all issues that involve designing of graphic adverts such as images, animations or videos for Mass Medias or Social Medias. (Then hand over to the Marketing Team for publishing/posting).
- ☞ All issues, which are related to graphic designing and printing are under the supervision and control of Graphic Designers.

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11.0 COMPANY EXPERIENCE

11.2 WORK REFERENCES

11.2.1 WORK EXPERIENCE FROM GOVERNMENT SECTORS

CLIENT'S NAME:	Tume ya Maadili ya Viongozi wa Umma Zanzibar (TMVU)		
SERVICE TYPE:	Supplying and Installation of Networking, Digital Security and ICT Hardwares		
CONTACTS:	Website: www.ethicscommission.go.tz +255777867420		
ADDRESS:	Vuga - Zanzibar	YEAR:	2019 -

CLIENT'S NAME:	Bodi ya Huduma za Maktaba Zanzibar		
SERVICE TYPE:	Supply of Graphic Design and Printing Products		
CONTACTS:	Mobile: +255 777 494 049		
ADDRESS:	Maisara - Zanzibar	DATE:	2020 -

CLIENT'S NAME:	Zanzibar Petroleum Development Company (ZPDC)		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255777871818		
ADDRESS:	ZURA Building, Maisara, Zanzibar	DATE:	2019 -

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CLIENT'S NAME:	Zanzibar Government Press (ZGP)		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:			
ADDRESS:	Zanzibar	DATE:	2020 -

CLIENT'S NAME:	Zanzibar Petroleum Regulatory Authority (ZPRA)		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255779002685		
ADDRESS:	ZURA Building, Maisara, Zanzibar	DATE:	2021 -

CLIENT'S NAME:	Tume ya Uchaguzi ya Zanzibar		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:			
ADDRESS:	Zanzibar	DATE:	2019 -

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CLIENT'S NAME:	Taasisi Ya Utafiti Wa Uvuvu Na Maliasili Za Baharini		
SERVICE TYPE:	Supply and Installation Networking, Digital Security and Graphic Design (Printing) Products		
CONTACTS:	+255774854300		
ADDRESS:	Maruhubi – Zanzibar	DATE:	2022

CLIENT'S NAME:	KMKM		
SERVICE TYPE:	Supply of ICT Hardwares		
CONTACTS:			
ADDRESS:	Kibweni – Zanzibar	DATE:	2022

CLIENT'S NAME:	Fumba Port		
SERVICE TYPE:	Supply of ICT Hardwares		
CONTACTS:	+255773697385		
ADDRESS:	Fumba – Zanzibar	DATE:	2023 -

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11.2.2 WORK EXPERIENCE FROM HOTELS

CLIENT'S NAME:	Park Hyatt Hotel		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security (CCTV Cameras)		
CONTACTS:	Website: hyatt.com, Mobile: +255 778 533 756		
ADDRESS:	Shangani – Zanzibar	YEAR:	2017 -

CLIENT'S NAME:	Golden Tulip Hotel - Airport		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255773759608		
ADDRESS:	Airport Road - Zanzibar	DATE:	2022 - 2023

CLIENT'S NAME:	Pilipili Hotels		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security, Graphic Design and Printing		
CONTACTS:			
ADDRESS:	Jambiani - Zanzibar	DATE:	2019 - 2021

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CLIENT'S NAME:	Fun Beach Hotel		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:			
ADDRESS:	Jambiani - Zanzibar	DATE:	2022 -

CLIENT'S NAME:	Golden Tulip Hotel - Malindi		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:			
ADDRESS:	Malindi - Zanzibar	DATE:	2021 -

CLIENT'S NAME:	Karafuu Hotel		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:			
ADDRESS:	Michamvi - Zanzibar	DATE:	2021 -

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CLIENT'S NAME:	ASB Holdings and Caterings		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255778533756		
ADDRESS:	Zanzibar Airport	DATE:	2022 -

CLIENT'S NAME:	Spice Island Hotel		
SERVICE TYPE:	Supply and Installation of Access Control System		
CONTACTS:			
ADDRESS:	Jambiani - Zanzibar	DATE:	2022 -

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11.2.3 WORK EXPERIENCE FROM OTHER PRIVATE SECTORS

CLIENT'S NAME:	GEA Refrigeration Africa (PTY)
SERVICE TYPE:	Supply and Installation of Networking and Digital Security (CCTV)
CONTACTS:	Website: www.gea.com, Mobile: +255 769 390 802
ADDRESS:	Dar es Salaam - Tanzania

DATE: 2019

CLIENT'S NAME:	Zanzibar University (ZU)
SERVICE TYPE:	Supply of Graphic Design and Printing Products
CONTACTS:	
ADDRESS:	Tunguu - Zanzibar

DATE: 2020 - 2023

CLIENT'S NAME:	Dnata Zanzibar Aviation Service Company Limited
SERVICE TYPE:	Supply of Networking and Power Backup Solution
CONTACTS:	+255776825230
ADDRESS:	Zanzibar

DATE: 2022 - 2023

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CLIENT'S NAME:	Vigor (Real Estate, Petroleum, Zenji Mechandize)		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+25577484858		
ADDRESS:	Zanzibar	DATE:	2021 - 2023

CLIENT'S NAME:	REMAX		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255778788528		
ADDRESS:	Mbweni – Zanzibar	DATE:	2022 - 2023

CLIENT'S NAME:	Nabaki Afrika		
SERVICE TYPE:	Supply and Installation of Networking and Digital Security		
CONTACTS:	+255715000343		
ADDRESS:	Mombasa - Zanzibar	DATE:	2024

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11.2.4 WORK EXPERIENCE FROM NGOS

CLIENT'S NAME:	Zanzibar Fighting Against Youth Challenges Organization (ZAFAYCO)		
SERVICE TYPE:	Supply and Installation of Graphic Design and Printing, Web Design Hosting and Digital Marketing		
CONTACTS:	info@zafayco.or.tz +255773165549		
ADDRESS:	Airport Street - Zanzibar	DATE:	2017 - 2023

CLIENT'S NAME:	Tanzania Media Women's Association (TAMWA)		
SERVICE TYPE:	Graphic Design and Printing services, Zoom meeting configuration		
CONTACTS:	info@tamwa.org		
ADDRESS:	Zanzibar	DATE:	2020 - 2023

CLIENT'S NAME:	Madrasa Early Childhood Programme (MECP-Z)		
SERVICE TYPE:	Supply and Installation of specialized printer for visual impairment		
CONTACTS:	Info.mecpz@akfea.org		
ADDRESS:	Zanzibar	DATE:	2021

More details about our Services and Clients, visit our Website: www.hasnet.co.tz

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12.0 GOVERNMENT REGISTRATION CERTIFICATES

12.1 CERTIFICATE OF REGISTRATION

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12.2 BUSINESS LICENSE

West "B" Municipal Council

This is to certify that

BUSINESS LICENSE

(under ACT 14, 2017)

for ICT

Is issued to:

HASNET ICT SOLUTION,

(West "B" Municipal Council, Taveta)

License Fee Amount: 160,000

Business

to operate under

License No: BSL-SP20025-2025/25554

Given under my hand in Zanzibar this date 2025-03-13

From 2025-03-13 to 2026-03-13

KHADIJA SAID SIMAI

Director

West "B" Municipal Council

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12.3 ZPDA CERTIFICATE

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12.4 TIN CERTIFICATE

CTIN: 1826736

TANZANIA REVENUE AUTHORITY

CERTIFICATE OF REGISTRATION

FOR

TAXPAYER IDENTIFICATION NUMBER (TIN)
(ISSUED UNDER SECTION 23 OF THE TAX ADMINISTRATION ACT 2015)

THIS IS TO CERTIFY THAT

HASNET ICT SOLUTION
T/A HASNET ICT SOLUTION

HAS BEEN REGISTERED WITH THE TANZANIA REVENUE AUTHORITY
AND ASSIGNED THE TAXPAYER IDENTIFICATION NUMBER

134-802-499

WITH EFFECT FROM: **05 October 2017**

TRA LOCATION: **ZANZIBAR**   TAX OFFICE: **MJINI**

PHYSICAL LOCATION:

STREET / AREA: **TAVETA**

ABDUL Y. MAPEMBE
AG. COMMISSIONER FOR DOMESTIC REVENUE

OFFICIAL SEAL

NOTE: THE REQUIREMENTS UNDER WHICH THIS CERTIFICATE IS ISSUED ARE STATED OVERLEAF

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12.5 ZRA CERTIFICATE
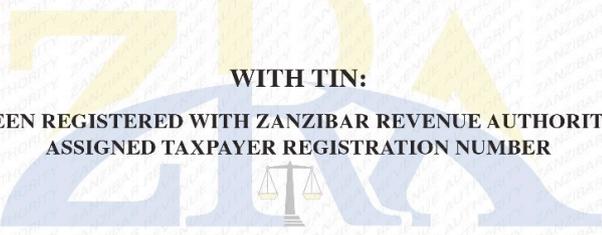
RC NO.

ZANZIBAR REVENUE AUTHORITY

ZANZIBAR REVENUE AUTHORITY

CERTIFICATE OF REGISTRATION

FOR TAX REGISTRATION NUMBER

(Issued Under Section 9 of the Tax Administration and Procedures Act No 7 of 2009)

THIS IS TO CERTIFY THAT

WITH TIN:

HAS BEEN REGISTERED WITH ZANZIBAR REVENUE AUTHORITY AND ASSIGNED TAXPAYER REGISTRATION NUMBER

ZANZIBAR REVENUE AUTHORITY

TAX TYPE:

WITH EFFECT FROM:

PHYSICAL LOCATION:

ZRA LOCATION:

TAX REGION:

Given under my hand on

Note: The Requirements under which This Certificate is Issued are Stated Overleaf

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12.6 TCRA ACCREDITATION

TCRA/DOTTZRACC/0014/2024

THE UNITED REPUBLIC OF TANZANIA

TANZANIA COMMUNICATIONS REGULATORY AUTHORITY

ISO 9001:2015 CERTIFIED

Certificate of Accreditation

This is to Certify that

HASNET ICT SOLUTION

has been accredited as a registrar of .tz Country Code Top Level Domain as per Section 79 of the Electronic and Postal Communications Act, Cap 306 of the Laws of Tanzania and Regulation 4 (3) of the Electronic and Postal Communications (Domain Names Management) Regulations, 2020 under the Conditions prescribed overleaf.

ISSUED AT DAR ES SALAAM ON THIS 28TH DAY OF OCTOBER, 2024.

==================
Dr. Jabiri K. Bakari
Director General